

## ACTIVE Concerns Detail Report

**Project Name:** Host Responsibility Training System  
**Project ID:** 1  
**Project Type:** Business  
**File Name:** \\Created in SODIS Project Auditor, ReqDAM

**Critical Concerns:** 0

**Significant Concerns:** 5

**Requirement:** 1.1 Allow Data Entry

**Issue:** unauthorized access or alteration to the data of  
**Stakeholder:** Casino Employee  
**Concern:** Unauthorized users may hack into system and alter personal information such as test results about the user  
**Entered By:** System Administrator  
**Entered On:** April 20, 2009  
**Urgent Concern:** No

**Requirement:** 1.2 Provide Training

**Issue:** to take into consideration the needs of  
**Stakeholder:** Casino Employee  
**Concern:** Training material may be too wordy or long. Language used may be at too higher level and have a lot of jargon in it.  
**Entered By:** System Administrator  
**Entered On:** April 20, 2009  
**Solution:** Training modules will not be too long and will provide examples and scenarios to help aid the users understanding. Jargon will be avoided. written material will be worded in a manner which is brief but  
**Entered By:** System Administrator  
**Entered On:** April 20, 2009  
**Urgent Concern:** No

**Issue:** a conflict of interest with  
**Stakeholder:** Casino Employee  
**Concern:** The user may see problem gamblers as supporting their livelihood int their workplace  
**Entered By:** System Administrator  
**Entered On:** April 20, 2009  
**Urgent Concern:** No

**Requirement:** 1.3 Require Authentication

**Issue:** ineffectiveness or inefficiency as perceived by  
**Stakeholder:** Casino Management  
**Concern:** Having to reset passwords and unlock accounts may be time consuming and inefficient  
**Entered By:** System Administrator  
**Entered On:** April 20, 2009  
**Urgent Concern:** No

**Requirement:** 1.6 Provide feedback

**Issue:** to take into consideration the needs of  
**Stakeholder:** Casino Management  
**Concern:** Feedback given may not fulfill requirements for management.  
**Entered By:** System Administrator  
**Entered On:** April 20, 2009  
**Urgent Concern:** No

**Minor Concerns:** 3

<b>Requirement:</b>	1.3	Require Authentication	
<b>Issue:</b>	ineffectiveness or inefficiency as perceived by		
<b>Stakeholder:</b>	Casino Management		
<b>Concern:</b>	Having to reset passwords and unblock accounts may cause inefficiency.		
<b>Entered By:</b>	System Administrator	<b>Urgent Concern:</b>	No
<b>Entered On:</b>	April 20, 2009		
<b>Requirement:</b>	1.7	Permanently store data	
<b>Issue:</b>	against		
<b>Stakeholder:</b>	Casino Employee		
<b>Concern:</b>	Failure of testing for training may inhibit employees future prospects of employment at the casino of they leave and return at a later date.		
<b>Entered By:</b>	System Administrator	<b>Urgent Concern:</b>	No
<b>Entered On:</b>	April 20, 2009		
<b>Concern:</b>	Record of failure to complete or pass training may inhibit an employees future recruitment at the casino if they leave and wish to return later.		
<b>Entered By:</b>	System Administrator	<b>Urgent Concern:</b>	No
<b>Entered On:</b>	April 20, 2009		